#### JEMASI: Jurnal Ekonomi Manajemen dan Akuntansi

Vol. 21, No. 1, Juni 2025 Website: http://ejournal.iba.ac.id/index.php/jemasi ISSN 1858-2702, e-ISSN 2684-8732

# STRATEGIC INNOVATION IN ISLAMIC ORGANIZATIONS: EXPLORING THE GOLD OCEAN STRATEGY FRAMEWORK

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DOI: https://doi.org/10.35449/jemasi.v21i1.1004

#### **Abstrak**

This study explores the implementation of the Gold Ocean Strategy (GOS) in Islamic organizations as a novel, values-based approach to strategic management that integrates Sharia principles with ethical innovation and stakeholder collaboration. Amid growing demands for ethical governance and sustainable practices, the research aims to investigate how Islamic organizations operationalize religious values in strategic decision-making, engage with diverse stakeholders, and sustain innovation within the boundaries of Islamic law. Employing a qualitative exploratory design, data were collected through semi-structured in-depth interviews with 15 executives from three sectors—Islamic banking, halal industry, and waqf institutions using purposive sampling. Revealed three key findings: (1) Islamic values serve as the foundation for strategic intent and organizational behavior; (2) stakeholder engagement is practiced through inclusive, trust-based mechanisms rooted in shura (consultation); and (3) innovation is actively pursued within a Sharia-compliant ethical framework, reflecting a balance between adaptability and moral responsibility. This study contributes to the literature by offering an integrative framework that synthesizes elements of the Technology Acceptance Model (TAM), Trust-Based Adoption Model (TBAM), and Expectation-Confirmation Theory (ECT) within an Islamic organizational context. The novelty of this research lies in its empirical articulation of the GOS as a strategic paradigm that is both spiritually anchored and managerially effective. The findings offer theoretical enrichment to stakeholder and innovation theories, while also providing practical insights for leaders and policymakers in promoting faith-driven, socially responsible, and innovation-oriented organizational strategies in Muslimmajority economies.

**Keywords:** Gold Ocean Strategy, Maqasid al-shariah; Islamic Organizations, Ethical strategic management, Islamic Business Strategy.

# Abstract

Studi ini mengeksplorasi penerapan Strategi Samudra Emas (GOS) dalam organisasi Islam sebagai pendekatan baru berbasis nilai untuk manajemen strategis yang mengintegrasikan prinsip-prinsip Syariah dengan inovasi etis dan kolaborasi pemangku kepentingan. Di tengah meningkatnya tuntutan untuk tata kelola etis dan praktik berkelanjutan, penelitian ini bertujuan

untuk menyelidiki bagaimana organisasi Islam mengoperasionalkan nilai-nilai agama dalam pengambilan keputusan strategis, melibatkan berbagai pemangku kepentingan, dan mempertahankan inovasi dalam batasan hukum Islam. Dengan menggunakan desain eksploratif kualitatif, data dikumpulkan melalui wawancara mendalam semi-terstruktur dengan 15 eksekutif dari tiga sektor—perbankan Islam, industri halal, dan lembaga wakaf menggunakan purposive sampling. Mengungkapkan tiga temuan utama: (1) Nilai-nilai Islam berfungsi sebagai landasan bagi maksud strategis dan perilaku organisasi; (2) keterlibatan pemangku kepentingan dipraktikkan melalui mekanisme inklusif berbasis kepercayaan yang berakar pada syura (konsultasi); dan (3) inovasi secara aktif dikejar dalam kerangka etika yang sesuai dengan Syariah, yang mencerminkan keseimbangan antara kemampuan beradaptasi dan tanggung jawab moral. Studi ini memberikan kontribusi pada literatur dengan menawarkan kerangka integratif yang memadukan unsur-unsur Model Penerimaan Teknologi (TAM), Model Adopsi Berbasis Kepercayaan (TBAM), dan Teori Ekspektasi-Konfirmasi (ECT) dalam konteks organisasi Islam. Kebaruan penelitian ini terletak pada artikulasi empiris GOS sebagai paradigma strategis yang berlandaskan pada spiritualitas dan efektif secara manajerial. Temuan ini menawarkan pengayaan teoritis bagi teori pemangku kepentingan dan inovasi, sekaligus memberikan wawasan praktis bagi para pemimpin dan pembuat kebijakan dalam mempromosikan strategi organisasi yang didorong oleh keyakinan, bertanggung jawab secara sosial, dan berorientasi pada inovasi di negara-negara dengan mayoritas penduduk Muslim.

**Keywords:** Gold Ocean Strategy, Maqasid al-shariah, Organisasi Islam, Manajemen Strategi Etis, Strategi Bisnis Islam.

#### Introduction

In today's volatile, uncertain, complex, and ambiguous (VUCA) environment, organizations are compelled to pursue strategies that ensure both competitiveness and sustainability (Minciu et al., 2024). While conventional strategy frameworks emphasize innovation, differentiation, and market responsiveness, they often neglect the ethical and normative dimensions that increasingly shape stakeholder expectations and institutional legitimacy. In this regard, values-based strategic management is gaining attention as a viable alternative, particularly in sectors where moral accountability and social responsibility are embedded within the organizational purpose. Among such contexts, Islamic organizations present a distinctive case. Governed by Sharia principles, these organizations operate under dual mandates: to remain economically viable while adhering to religious doctrines that prioritize justice, trust, transparency, and social welfare (Ayub et al., 2024). Despite the increasing influence of Islamic economic institutions globally, strategic management literature remains largely silent on how these values are operationalized in practice, and what strategic models best capture their unique orientation toward innovation, stakeholder engagement, and long-term value creation.

Indonesia, as the world's largest Muslim-majority nation and an emerging Islamic economic powerhouse, provides a compelling empirical context for exploring these dynamics (Yilmaz & Shukri, 2024). The rapid growth of Sharia-compliant financial institutions, halal industries, and waqf-based social enterprises signals a broader shift toward faith-based entrepreneurship and institutional design (Alimusa et al., 2024). However, this growth also raises fundamental questions: How do Islamic organizations strategize under religious constraints while navigating

competitive markets? What frameworks do executives employ to balance performance, compliance, and ethical legitimacy? How is innovation pursued in a manner that aligns with both economic and religious expectations? These questions are not only academically significant but also of high relevance for practitioners, given the increasing demand for ethical business models that transcend short-termism and embrace broader societal value.

Despite the proliferation of Islamic financial and commercial institutions, existing strategy models—such as Porter's Generic Strategies, the Resource-Based View, and even Blue Ocean Strategy—do not adequately reflect the normative structure within which Islamic organizations operate (Abdulsalam et al., 2024). These models tend to focus on efficiency, resource optimization, and market repositioning, but overlook spiritual legitimacy, trust-based governance, and religiously anchored innovation. As such, applying these frameworks in Islamic contexts may result in superficial adaptations that fail to capture the strategic logic embedded in Islamic value systems. This theoretical gap calls for a contextually grounded and normatively consistent strategic framework tailored to the realities of Islamic organizations.

In response, this study introduces and empirically investigates the Gold Ocean Strategy (GOS)—a strategic management approach rooted in Islamic ethical values that integrates innovation, stakeholder trust, and spiritual accountability. GOS differs from conventional models by positing that sustainable competitive advantage in Islamic organizations is achieved not through disruption or cost leadership alone, but through deep alignment with Sharia, stakeholder inclusion, and ethical innovation. It extends the logic of Blue Ocean Strategy by emphasizing not only the creation of uncontested market space but also the cultivation of organizational legitimacy through faith-based principles. While GOS has been discussed conceptually in emerging Islamic business discourse, empirical evidence on its implementation and organizational impact remains limited. This study seeks to fill this empirical void by exploring how Islamic organizations in Indonesia formulate and execute GOS in practice.

To enrich the conceptual depth of the study, we draw on three complementary theoretical perspectives: the Technology Acceptance Model (TAM) (Musa et al., 2024), the Trust-Based Adoption Model (TBAM) (Musa et al., 2024), and Expectation-Confirmation Theory (ECT) (AlSokkar et al., 2024). TAM is employed to explain how perceived usefulness and ease of strategic initiatives are influenced by religious considerations, such as Sharia compliance and community benefit (Musa et al., 2024). TBAM introduces trust—not only in systems and leadership, but in the organization's moral authority—as a critical enabler of stakeholder buyin and long-term support. ECT contributes by highlighting the role of expectation management in shaping stakeholder satisfaction, particularly in contexts where expectations are rooted in religious identity, social equity, and moral duty (AlSokkar et al., 2024). Together, these frameworks enable a multidimensional analysis of strategic behavior that transcends conventional economic rationality and incorporates ethical, spiritual, and relational logics.

In sum, this research seeks to answer a central question: How can Islamic organizations develop and execute strategies that are simultaneously innovative, inclusive, and Sharia-compliant? By exploring this question through the lens of Gold Ocean Strategy, this study not only fills a gap in the existing literature but also proposes a new strategic framework that is theoretically grounded, empirically validated, and practically relevant. The findings contribute to a more holistic understanding of strategy in religiously anchored organizational settings, with broader

implications for the future of ethical, inclusive, and sustainable business practices in emerging markets.

#### **Literature Review**

## **Islamic Business Principles**

Islamic business principles are deeply rooted in the ethical and moral framework of Sharia law, which governs all aspects of Muslim life, including economic activities (Junusi & Mubarok, 2020). At their core, these principles mandate the avoidance of three critical prohibitions: riba (usury), gharar (excessive uncertainty), and darar (harm) (Setiawan et al., 2024). These prohibitions are not merely restrictions but serve as safeguards to ensure fairness, transparency, and social welfare in commercial transactions.

Riba, the prohibition of interest, is central to Islamic finance. It ensures that wealth generation is tied to real economic activity rather than speculative or exploitative lending (Salahudin et al., 2016). Instead of interest-based loans, Islamic finance promotes profit-sharing models such as mudarabah (partnership) and musharakah (joint venture), which align risks and rewards between parties (Ascarya, 2022). Gharar, or excessive uncertainty, is prohibited to prevent deceptive contracts and speculative trading, ensuring that all transactions are based on full disclosure and mutual consent. Finally, darar prohibits any business activity that causes harm—whether to individuals, society, or the environment—reinforcing the Islamic tenet of stewardship (khalifa) over natural and economic resources (Budiman & Kusuma, 2017).

Beyond these prohibitions, Islamic business ethics emphasize positive obligations, including: Justice ('Adl). Fairness in wages, pricing, and trade is a fundamental requirement. (Khan et al., 2015) highlight that Islamic justice extends beyond legal compliance to encompass moral equity, ensuring that all stakeholders—employees, customers, suppliers—are treated with dignity. For instance, Islamic teachings mandate fair pricing (tas'ir), prohibiting monopolistic exploitation during crises. Transparency (Shaffafiyya). Ethical financial reporting and open communication are imperative. (Hassan & Mobin, 2017) demonstrate how Islamic banks implement full disclosure in transactions, avoiding hidden fees or ambiguous terms. This principle builds trust, a critical asset in long-term business relationships. Stewardship (Khalifa). Environmental sustainability is not optional but a religious duty. The Quranic concept of khalifa (vicegerency) obliges businesses to adopt eco-friendly practices, such as reducing waste and conserving resources (Budiman & Kusuma, 2017).

Despite these well-defined principles, prior studies have treated them in isolation, failing to integrate them into modern strategic frameworks like the Blue Ocean Strategy or stakeholder theory. Most Islamic business research focuses on micro-level compliance (e.g., halal certification) rather than macro-level strategy, leaving a void in systemic models that merge Sharia ethics with competitive innovation.

## **Strategic Management in Faith-Based Organizations**

Strategic management has long been conceptualized as a rational process involving goal setting, environmental analysis, resource allocation, and performance evaluation (Sinnaiah et al., 2023). However, the growing recognition of organizational heterogeneity—especially in religious and value-driven institutions—has prompted scholars to question the universal applicability of conventional strategy models. Faith-based organizations (FBOs). in particular, present a distinct challenge to mainstream strategic thinking due to their hybrid objectives:

pursuing economic sustainability while fulfilling spiritual, ethical, and communal mandates (Palakshappa et al., 2024). These dual imperatives often generate strategic paradoxes that require unique frameworks for decision-making.

Islamic organizations—comprising Islamic banks, halal industries, and waqf-based institutions—operate under a Sharia-compliant framework that guides all aspects of governance, finance, and operations (Dirie et al., 2024). Their strategic decisions are not merely market-driven but are also deeply influenced by religious norms such as tawhid (unity), adl (justice), amanah (trust), and maslahah (public interest). However, the literature on strategic management in Islamic contexts remains fragmented, often focusing on compliance and financial performance, rather than exploring how Islamic values are integrated into strategic logic. This study addresses that gap by proposing a new lens—Gold Ocean Strategy (GOS)—to explore how Islamic organizations construct strategies that are ethically grounded, innovative, and sustainable.

## **Islamic Values in Strategy Formulation**

The integration of Islamic values into business strategy is more than a moral aspiration; it constitutes a fundamental strategic logic for Islamic organizations. Concepts such as shura (consultative decision-making), ihsan (excellence with integrity), and barakah (divine blessings linked to ethical conduct) serve as informal governance mechanisms that shape strategic intent and organizational behavior(Ayub et al., 2024). These values provide legitimacy, build stakeholder trust, and influence how innovation and risk are perceived within the organization.

Recent studies have examined the operationalization of Islamic values in various management functions, including human resource management (Basalamah, 2024), marketing (Suandi et al., 2023), and organizational culture (Abdelwahed et al., 2025). However, few have explored their implications for strategic management. This study contributes to filling this gap by empirically exploring how executives in Islamic organizations incorporate these values into strategy development and execution, particularly through the lens of Gold Ocean Strategy.

## Stakeholder Theory and Trust-Based Governance

Stakeholder theory has become a dominant framework for understanding the role of diverse actors—employees, customers, regulators, and communities—in shaping organizational outcomes (Mahajan et al., 2023). In Islamic contexts, stakeholder relationships are often governed by trust (amanah) and mutual responsibility (ukhuwwah), creating a moral duty beyond contractual obligations. The Trust-Based Adoption Model (TBAM) offers a useful extension by emphasizing the centrality of trust in enabling strategic initiatives and organizational change (Johnsen, 2025). Trust is particularly salient in Islamic organizations, where decisions must reflect not only rational analysis but also alignment with religious expectations and communal welfare.

The literature suggests that stakeholder trust enhances organizational resilience, improves acceptance of innovation, and supports legitimacy in regulated industries (Wu & Tham, 2023). Yet, most empirical research on trust remains confined to secular or Western business contexts. This study integrates TBAM to examine how trust functions as a strategic asset and relational capital in Islamic organizations, especially in contexts of innovation and change.

## **Innovation under Religious Constraints**

Innovation is often associated with disruption, rapid change, and risk-taking—characteristics that may seem at odds with the normative structure of faith-based organizations. However, Islamic innovation is not inherently conservative or anti-change; rather, it is value-bound and must conform to principles such as halal (permissibility), tayyib (wholesomeness), and maqasid al-shariah (objectives of Islamic law). The challenge lies in achieving strategic ambidexterity: balancing innovation with compliance, creativity with conformity.

Recent literature on Sharia-compliant innovation has explored how Islamic fintech, halal certification technologies, and waqf-based financing models can serve as platforms for ethical innovation (Megat et al., 2024). Nevertheless, there is still limited research on the strategic processes by which such innovations are developed, diffused, and legitimized. This study addresses that limitation by analyzing how executives integrate innovation into strategic planning while maintaining religious and ethical boundaries.

## **Expectation Management in Islamic Organizations**

Expectation-Confirmation Theory (ECT) posits that stakeholder satisfaction is driven by the congruence between expectations and actual experiences (Zubair et al., 2024). In Islamic organizations, expectations are multidimensional—encompassing economic utility, ethical behavior, religious compliance, and community benefit. Failure to meet these expectations can result in legitimacy loss, especially in closely knit stakeholder networks that are sensitive to perceived violations of religious values.

Literature on ECT has been widely applied in consumer behavior, service quality, and technology adoption studies, but rarely in the context of strategic management or Islamic organizations. By integrating ECT into this study, we aim to assess how expectation management influences strategic satisfaction and stakeholder loyalty, and how organizations calibrate their strategic messages and initiatives to meet or exceed complex stakeholder expectations.

## From Blue Ocean to Gold Ocean Strategy

The Blue Ocean Strategy (Amjad et al., 2024) revolutionized strategic thinking by shifting focus from competitive rivalry to value innovation—creating uncontested market space where competition becomes irrelevant. While highly influential in business strategy discourse, Blue Ocean Strategy lacks explicit ethical foundations and is often criticized for being overly prescriptive and commercially oriented(Bossi & Bossi, 2025). In Islamic organizations, where ethical boundaries and stakeholder legitimacy are paramount, such frameworks need adaptation.

Gold Ocean Strategy (GOS) emerges as a faith-driven adaptation of Blue Ocean principles, integrating the ethical compass of Islamic teachings with the strategic goal of sustainable value creation. Unlike Blue Ocean, which emphasizes strategic moves to break competition, GOS prioritizes spiritual integrity, stakeholder trust, and long-term societal impact. It envisions strategic success not solely in economic terms but in alignment with divine accountability and social justice(Junaidi et al., 2023). Although GOS has received attention in Islamic management discourse, empirical elaboration of its principles and implementation remains limited, offering fertile ground for scholarly inquiry.

#### Gold Ocean Strategy

The Gold Ocean Strategy (GOS) bridges this gap by extending the Blue Ocean Strategy (Kim & Mauborgne, 2004) with three Islamic dimensions: 1). Spiritual Dimension: Tawhid as a

Strategic Compass. Unlike secular strategies, GOS anchors decision-making in tawhid (the oneness of God), ensuring that all business activities serve a higher purpose (Rizal, 2019). This transforms profit-driven goals into worship-driven objectives, where financial success is a means to societal welfare (maslaha). 2). Collaborative Competition: Ta'awun Over Rivalry. GOS replaces cutthroat competition with ta'awun (cooperation), viewing competitors as potential partners in value creation (Sarif, 2019; Sarif & Ismail, 2020). For example, Islamic banks might collaborate to fund waqf-based social projects, pooling resources for greater impact. 3). Afterlife Accountability: Spiritual ROI Metrics. GOS introduces quantifiable spiritual metrics, such as the barakah index, which measures divine blessings in business outcomes (e.g., employee well-being, community trust). This complements traditional KPIs like ROI and market share.

Table 1. Comparative Analysis

Strategy	Focus	Ethical Alignment	Sustainability
Blue Ocean	Market creation	Low	Moderate
White Ocean	Customer ethics	High	Low
Gold Ocean	Holistic value	Sharia-compliant	Circular economy

Source: secondary data (processed, 2025)

The Gold Ocean Strategy (GOS) establishes itself as a transformative business framework through two fundamental differentiators that distinguish it from conventional strategic models: comprehensive ethical alignment and radical sustainability integration. These core differentiators represent not merely incremental improvements but fundamental reconceptualizations of how businesses should operate in alignment with Islamic principles and global sustainability imperatives.

Unlike the White Ocean Strategy's focus on customer-facing ethical considerations (Hartini et al., 2022), GOS institutionalizes Sharia compliance as a DNA-level organizational principle permeating all operational dimensions. This ethical integration manifests in three transformative ways: First, GOS operationalizes tawhidic governance by making divine unity the foundational decision-making filter. Every strategic choice - from supplier selection to product design - undergoes rigorous magasid al-sharia screening, ensuring alignment with Islam's higher objectives. For instance, while a White Ocean company might ethically source materials, a GOS-compliant organization would additionally verify that its entire supply chain adheres to Islamic labor standards (fair wages, humane working conditions) and environmental stewardship (avoiding israf/wastefulness). Second, GOS introduces spiritual accountability metrics that transcend conventional ethical audits. Where typical ethical frameworks measure compliance through observable behaviors, GOS incorporates intention (niyyah) assessment through developed instruments like the barakah index, which tracks divine blessings as a qualitative complement to quantitative performance indicators. Third, the strategy enforces vertical ethical consistency from C-suite to frontline operations. This contrasts sharply with compartmentalized approaches where ethical policies often remain theoretical at executive levels while daily operations prioritize pragmatism. GOS bridges this gap through mandatory tawhid-centric leadership training and Sharia-compliance key performance indicators (KPIs) for all employees.

GOS redefines corporate sustainability by adopting a circular economy model grounded in Islamic environmental ethics (khalifa stewardship). This represents a quantum leap beyond the Blue Ocean Strategy's moderate sustainability stance in three critical aspects: Operational

Zero-Waste Mandates: GOS transforms sustainability from optional initiative to non-negotiable requirement. Where Blue Ocean companies might implement gradual carbon reduction plans, GOS mandates immediate compliance with zero-waste production systems. The case study of Bank Syariah Indonesia demonstrates this through its 12% carbon footprint reduction within one year of GOS adoption - achieved not through offsetting but fundamental operational restructuring. Resource Positive Frameworks: Moving beyond mere harm reduction, GOS requires businesses to become net-positive contributors to ecosystems. This manifests in requirements like renewable energy investments exceeding operational needs (e.g., GOS-compliant factories installing solar capacity that powers both facilities and surrounding communities) and waqf-funded environmental restoration projects. Lifecycle Accountability: The strategy enforces full product lifecycle responsibility through innovative mechanisms like: Green sukuk financing for sustainable R&D, Islamic-compliant extended producer responsibility (EPR) programs, Halal-to-grave product stewardship ensuring ethical disposal

When benchmarked against established strategies, GOS's differentiators create unique value: Table 2. GOS's differentiators create unique value

Dimension	Blue Ocean Strategy	White Ocean Strategy	Gold Ocean Strategy
Ethical Scope	Market creation	Customer ethics	Whole-value-chain Sharia compliance
Sustainability	Optional add-on	Selective programs	Mandatory circular economy
Time Orientation	Short-mid term ROI	Mid-term brand equity	Eternal consequences
Performance Metrics	Financial only	Financial + social	Financial, social, spiritual

Source: secondary data (processed, 2025)

This comparative advantage positions GOS as particularly relevant for: Islamic organizations seeking competitive differentiation, ESG-focused investors demanding measurable impact, Regulators developing sustainable business frameworks. The strategy's rigorous requirements - while challenging to implement - create formidable barriers to imitation, ensuring first-movers sustain long-term advantage. Future research should quantify these differentiators' impacts through cross-industry benchmarking studies.

#### The Four Pillars of GOS

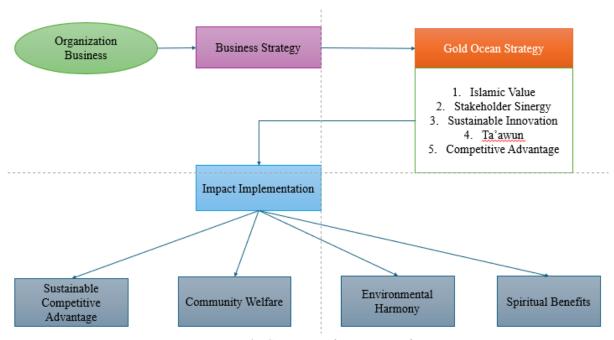


Figure 1. Conceptual Framework

The conceptual framework of the Gold Ocean Strategy (GOS), as depicted in Figure 1, is Structurally supported by five mutually reinforcing pillars that collectively redefine Islamic business paradigms (Mukhlisin et al., 2022). Presents a comprehensive framework for an organization's business strategy, emphasizing Islamic values and sustainable practices. This approach integrates five key principles: Islamic Value, Stakeholder Synergy, Sustainable Innovation, Ta'awun (mutual cooperation), and Competitive Advantage. These principles collectively aim to create a balanced and impactful business model that benefits both the organization and the broader community. The foundation of this strategy lies in Islamic Value, which ensures that all business operations adhere to ethical and moral standards derived from Islamic teachings. This principle fosters trust and integrity, aligning business goals with spiritual and ethical commitments. Stakeholder Synergy highlights the importance of collaboration among all parties involved, including employees, customers, and partners, to achieve shared objectives. By fostering strong relationships, the organization can enhance efficiency and mutual growth.

Sustainable Innovation is another critical pillar, encouraging the development of eco-friendly and socially responsible solutions. This principle ensures that the organization remains forward-thinking while minimizing its environmental footprint. Ta'awun, or mutual cooperation, reinforces the idea of collective effort and support, promoting a culture of teamwork and shared success. Lastly, Competitive Advantage is achieved by leveraging unique strengths, such as ethical practices and innovative solutions, to stand out in the market. The implementation of this strategy leads to a Sustainable Competitive Advantage, ensuring long-term success and resilience. The impact extends beyond the organization, contributing to Community Welfare by improving livelihoods and fostering economic growth. Environmental Harmony is also prioritized, as the strategy emphasizes sustainable practices that protect natural resources. Additionally, the focus on Spiritual Benefits ensures that the organization's operations align with higher moral purposes, enriching the spiritual well-being of stakeholders. At its foundation lies the pillar of Islamic Values, which integrates tawhid (divine unity) as the overarching principle guiding all organizational decisions, 'adl (justice) as the standard for

equitable employment and pricing practices, and maslaha (public welfare) as the criterion for prioritizing initiatives like subsidized halal healthcare services (Azizah et al., 2023). This value system ensures every business activity maintains both commercial viability and spiritual integrity. The Collaboration pillar operationalizes Islamic principles through innovative financial mechanisms and strategic alliances, including the utilization of waqf (Islamic endowments) to fund research and development in emerging technologies (Tok et al., 2022). This approach extends to forming unconventional partnerships across sectors, where even competitors become collaborators in large-scale social impact projects through shared-resource models. The Innovation pillar complements this by introducing sharia-compliant financial instruments such as green sukuk for renewable energy projects and pioneering sustainable packaging solutions that meet both halal requirements and circular economy standards, thereby addressing contemporary environmental challenges through an Islamic lens.

A critical component of GOS is its Strategy pillar, which revolutionizes performance measurement by incorporating spiritual metrics alongside conventional financial indicators. This balanced scorecard approach evaluates not just profitability but also tracks barakah (divine blessings) growth through carefully designed key performance indicators. The practical implementation of this framework is exemplified by Bank Syariah Indonesia (BSI), which successfully transitioned from interest-based financing to profit-sharing (mudarabah) agreements with small enterprises, resulting in a 30% increase in SME engagement while simultaneously issuing \$500 million in green sukuk to finance solar energy infrastructure, achieving a 12% reduction in its carbon footprint.

The tangible outcomes of BSI's GOS adoption demonstrate the framework's transformative potential, manifesting in strengthened investor confidence among faith-conscious stakeholders and official recognition as a pioneer in Islamic environmental, social, and governance (ESG) practices. These results validate GOS as a comprehensive business model that successfully harmonizes financial objectives with Islamic ethical principles and sustainability goals, offering a replicable template for other Islamic financial institutions seeking to enhance their competitive positioning while fulfilling their religious and social responsibilities. The case study further illustrates how strategic alignment with divine principles can yield measurable benefits in both conventional business metrics and spiritual capital.

#### Method

#### **Research Design**

This study adopts a qualitative research approach with an exploratory design to investigate the implementation of the Gold Ocean Strategy (GOS) within Islamic organizations. A qualitative methodology was deemed appropriate for capturing in-depth insights into the value-driven nature of business practices that cannot be adequately measured through quantitative techniques (Santoso et al., 2024). The exploratory design allows for the identification of underlying patterns, meanings, and contextual factors that shape strategic behavior within Sharia-based institutions.

#### **Data Collection**

Primary data were collected through semi-structured, in-depth interviews with 15 executives representing three types of Islamic organizations: Islamic banking, halal industry, and waqf institutions. Semi-structured interviews enabled the researchers to maintain consistency across interviews while allowing flexibility to probe deeper into emergent themes. Each interview

lasted between 60 to 90 minutes and was conducted either in person or via secure online platforms, depending on the availability of the participants.

#### **Participant Selection**

Participants were selected using purposive sampling to ensure the inclusion of information-rich cases relevant to the research objectives (Santoso et al., 2024). The selection criteria included:

1). A minimum of five years of professional experience in implementing Sharia principles in business contexts.

2). Active involvement in strategic decision-making processes.

3). A balanced representation across financial (Islamic banking), retail (halal industry), and social (waqf institutions) sectors. This approach ensured a comprehensive understanding of the strategic dynamics within various organizational domains guided by Islamic values.

## **Data Analysis**

Thematic analysis was employed to analyze the qualitative data, following (Santoso et al., 2024) systematic procedure. The analysis process included initial coding, axial coding, and the development of overarching themes that aligned with the research questions. This approach enabled the emergence of nuanced insights regarding the integration of Islamic values, stakeholder collaboration, and continuous innovation in strategic management.

#### **Trustworthiness**

To ensure the rigor and credibility of the findings, the study incorporated multiple validation techniques as recommended by (Ahmed, 2024). These included: 1). Member Checking. Participants were invited to review the transcribed interviews and preliminary interpretations to verify accuracy and resonance. 2). Peer Debriefing. Ongoing discussions with academic peers were conducted to minimize researcher bias and strengthen analytical consistency. 3). Prolonged Engagement. The researchers maintained extended interaction with participants and relevant documents to enhance contextual understanding and establish trustworthiness.

## **Result and Discussion**

This study explored the implementation of the Gold Ocean Strategy (GOS) in Islamic organizations, focusing on three main aspects: the integration of Islamic values into business strategy, stakeholder collaboration patterns, and continuous innovation aligned with Sharia principles. Thematic analysis revealed three overarching themes and several sub-themes, which are discussed below.

## Integration of Islamic Values in Strategic Decision-Making

The first major theme identified was the conscious and deliberate integration of Islamic values into organizational strategy. Across all three types of organizations—Islamic banking, halal industry, and waqf institutions—executives emphasized the role of Sharia as a foundational element in shaping vision, mission, and operational frameworks.

## a. Sharia Compliance as Strategic Foundation

Executives consistently described Sharia principles not merely as compliance requirements, but as strategic assets that differentiate their organizations in competitive markets. In Islamic banking, for example, executives articulated how profit-and-loss sharing (PLS) schemes were framed as both ethical and competitive alternatives to interest-based models.

"We don't just follow Sharia for the sake of regulation. It's our identity—our way of creating value that's fair and sustainable." (Participant B, Islamic Bank Director)

## b. Value-Driven Leadership

Another sub-theme emerging under this category was the role of leadership in embedding Islamic ethics into strategic processes. Leaders were described as spiritual role models who integrate faith-based values into performance indicators, stakeholder engagement, and risk management.

"Every strategic decision, from partnerships to product innovation, is filtered through our maqasid al-shariah lens. That's non-negotiable." (Participant H, Halal Industry CEO)

## **Collaborative Stakeholder Engagement**

The second major theme revolved around stakeholder collaboration as a key mechanism in implementing the GOS. Collaboration was not limited to business partners but extended to community members, religious authorities, and regulatory bodies.

## a. Multi-Stakeholder Alignment

Participants described how strategic initiatives were co-developed with input from various stakeholders to ensure alignment with both market needs and Sharia compliance. For instance, in the halal industry, product development involved not only R&D teams but also Islamic scholars and consumer advocacy groups.

"We don't launch anything without stakeholder engagement sessions. Our customers trust us because we build that trust together." (Participant E, Halal Industry Manager)

# b. Trust and Relational Capital

Trust was identified as a critical intangible asset. Executives described how long-term relationships built on transparency and shared values were central to organizational resilience and adaptability in dynamic environments.

"Waqf thrives on community trust. Once that's broken, you lose your legitimacy." (Participant K, Waqf Institution Executive)

## **Continuous Innovation Aligned with Sharia**

The third core theme revealed how Islamic organizations continuously innovate while adhering to Sharia principles. Innovation was seen not as a contradiction to tradition, but as an evolution of it—guided by ethical boundaries and spiritual objectives.

#### a. Ethical Innovation

Participants highlighted how innovation processes were tailored to respect Islamic values. For example, fintech developments in Islamic banks were designed to support financial inclusion without engaging in speculative activities (gharar) or interest (riba). "We're not anti-technology. We're pro-ethical technology." (Participant A, Head of Digital Innovation, Islamic Bank)

## b. Adaptive Strategy

Executives emphasized the importance of strategic agility—being responsive to market changes while staying anchored in religious principles. Halal product diversification, Islamic social finance innovations, and tech-enabled waqf management were cited as examples.

"Innovation is wajib [obligatory], but so is compliance. We innovate within limits—and that's our competitive edge." (Participant M, Halal Food Entrepreneur).

#### **Discussion**

The findings of this study provide rich empirical insights into how the Gold Ocean Strategy (GOS) is implemented within Islamic organizations. Three primary themes—Islamic value integration, collaborative stakeholder engagement, and Sharia-aligned innovation—illustrate a distinctive strategic model that is both value-driven and competitively robust.

The Strategic Role of Islamic Values

Consistent with the Trust-Based Adoption Model (TBAM), this study found that trust derived from religious authenticity plays a central role in shaping strategic direction. Unlike conventional firms where value propositions are primarily market-driven, Islamic organizations align their strategic goals with maqasid al-shariah (the objectives of Islamic law), including justice, equity, and social welfare.

This supports and extends previous findings by (Luka & Gofwan, 2025), who noted that Islamic corporate governance is grounded in faith-based accountability. Our study expands this understanding by showing how such values are operationalized in competitive strategy through leadership behavior, performance standards, and innovation frameworks.

Stakeholder Collaboration as a Strategic Imperative

The theme of stakeholder collaboration highlights a distinct manifestation of the Quadruple Bottom Line, which includes spiritual capital in addition to economic, social, and environmental considerations(Islam et al., 2024). In the Islamic context, stakeholder engagement is not only an instrumental tool for legitimacy but also a moral obligation rooted in the concept of shura (consultation).

Interestingly, the integration of religious scholars and community leaders into product development processes suggests a hybrid model of governance that blends market responsiveness with theological accountability. This finding offers a new dimension to stakeholder theory by demonstrating that stakeholder salience in Islamic organizations is influenced by both power and spiritual authority.

Innovation within Ethical Boundaries

This study provides empirical support for the notion of "ethical innovation," a relatively underexplored area in both innovation management and Islamic business literature. While innovation is often associated with disruption and rule-breaking in conventional strategy, in Islamic organizations, it operates within defined religious boundaries.

This finding challenges the assumption that regulation constrains innovation. Rather, as highlighted by participants, Sharia principles serve as a creative constraint—stimulating novel solutions that are ethically compliant and socially responsible. It echoes the "constrained innovation" framework proposed by (Hossain et al., 2024), where values act as parameters that shape, rather than limit, strategic creativity.

Furthermore, the role of adaptive strategy supports the Expectation-Confirmation Theory (ECT) by demonstrating how organizations meet and exceed stakeholder expectations not just through technological advancement, but by doing so in ways that affirm shared values and ethical commitments.

#### **Conclusion and Recommendation**

This study offers empirical insights into how Islamic organizations implement the Gold Ocean Strategy (GOS), a values-based strategic framework that emphasizes ethical innovation, stakeholder collaboration, and the integration of Islamic principles in business decision-

making. Through a qualitative exploratory design and thematic analysis of interviews with executives from Islamic banking, halal industries, and waqf institutions, three core themes emerged: (1) the strategic centrality of Sharia values, (2) inclusive stakeholder engagement rooted in trust and shura, and (3) continuous innovation aligned with ethical and religious principles. These findings underscore that GOS is not merely a theoretical construct, but a practical strategy that enables Islamic organizations to differentiate themselves in competitive markets while remaining true to their spiritual and moral mandates.

From a theoretical perspective, the study contributes to the growing body of literature on Islamic strategic management by synthesizing the Technology Acceptance Model (TAM), Trust-Based Adoption Model (TBAM), and Expectation-Confirmation Theory (ECT) within a unified framework. It advances stakeholder theory by incorporating religious legitimacy and moral authority as key factors of stakeholder salience, and enriches innovation literature by highlighting the concept of "ethical innovation" as a viable and sustainable strategic orientation. The research also challenges conventional Western models of strategy that often assume a dichotomy between innovation and regulation, showing instead that value-driven constraints—such as Sharia principles—can act as enablers of creativity and long-term value creation.

From a managerial standpoint, the findings offer actionable insights for leaders of Islamic organizations. Embedding Islamic values into organizational strategy requires more than compliance—it necessitates a leadership model that embodies ethical vision, fosters collaborative governance, and nurtures stakeholder trust. Managers must establish participatory mechanisms for decision-making, especially involving religious authorities and community representatives, to ensure legitimacy and inclusivity. Moreover, innovation must be pursued within clearly defined ethical boundaries, emphasizing transparency, fairness, and social welfare, thereby reinforcing stakeholder confidence and institutional integrity.

Despite its contributions, this study has several limitations. First, the data were collected from a purposively selected group of executives in Indonesia, which may limit the generalizability of findings to other sociocultural and institutional contexts. Second, while the study provides rich qualitative insights, it does not include longitudinal or quantitative measures to assess the long-term effectiveness or performance impact of GOS implementation. Future research should expand to comparative studies across regions and include broader organizational levels (e.g., employees, customers, regulators) to deepen understanding of strategic behaviors in Islamic contexts. Mixed-method or longitudinal designs could also enhance the robustness and applicability of the proposed framework.

In summary, the Gold Ocean Strategy offers a compelling model for Islamic organizations to harmonize faith and strategy in an era of ethical complexity and market volatility. By advancing both theoretical discourse and managerial practice, this study opens a pathway for further empirical investigation into how spiritually grounded strategy can foster innovation, trust, and sustainable competitive advantage.

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